

3701-19-16 Home care services.

- (A) Each hospice care program shall provide or make available home care services in the scope and frequency required to meet the needs of the hospice care program's patients and their families. Home care services include assistance with activities of daily living, personal care, ambulation and exercise, household services essential to health care at home, assistance with self-administration of medications, and preparation of meals. The patient and family shall be informed of any limitations on home care services as required by paragraph (E) of rule 3701-19-20 of the Administrative Code.
- (B) Home care services shall be provided by home health aides or hospice aides who have been selected on the basis of such factors as a sympathetic attitude toward patients and their families, ability to read, write, and carry out instructions, and maturity and ability to cope with the demands of the job.
- (C) The hospice care program shall ensure that home health aides or hospice aides providing home care services have been trained in methods of assisting patients to achieve maximum self-reliance, principles of nutrition and meal preparation, the aging process and emotional problems of illness, procedures for maintaining a clean, healthful, and pleasant environment, changes in a patient's condition that should be reported, the philosophy of hospice care and of the hospice care program, ethics, confidentiality, and recordkeeping.
- (D) A registered nurse from the patient's interdisciplinary team shall prepare for each home health aide or hospice aide written instructions for patient care which are consistent with the interdisciplinary plan of care.
- (E) The registered nurse responsible for preparing written instructions for home health aides and hospice aides shall make and document a supervisory visit to the patient's residence at least every two weeks when home health aide or hospice aide services are being provided to assess the provision of the home health aide or hospice aide services.
 - (1) The supervisory visit may be made either when the home health aide or hospice aide is present or when the aide is absent; and
 - (2) The purpose of the visit shall be to observe and assist the home health aide or hospice aide, if present; to assess the patient's and family's relationship with the home health aide or hospice aide, and to determine whether the patient's and family's needs and goals are being met; and
 - (3) The supervisory visit may be conducted in conjunction with a visit for other purposes.

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