

BEACON Council Update 5.13.11

- Role of the QI Coordinator
- Current Training
- Future Training/ next steps
- Timeline for project work availability

Regional Quality Improvement Coordinators

- Assumptions:
 - Professional well trained workforce will assist us to reach BEACON goals
 - Coordinators come with content expertise and experience

BEACON QI Coordinators

- Seven hires
 - John Borchard
 - Ohio University College of Osteopathic Medicine
 - Heather Hall
 - Ohio Chapter AAP
 - Susan Ford
 - UH Hospitals-Rainbow Babies
 - Cathy Jaworski
 - Toledo Primary Care
 - Beth White
 - Mercy St. Vincent, Toledo
 - Mary Ann Swank
 - Dayton Children's
 - Julie Shocksnyder
 - Independent (Akron)

Current Training Activities

- Weekly webinars initiated March 11
 - Expanded from 60-90 minutes in April
 - Adding weekly webinar week of May 23
- Institute for Healthcare Improvement QI 101 Open School modules
- Face to face workshops
 - March 30-31
 - May 10-11
 - June 14-15
- Self Assessment (administered early April, repeat in June)
- Readings
- Personal improvement project

Training Topics thru June

- Process Mapping
- Key Driver Diagrams
- Model for Improvement
- Measurement for Improvement
 - Types of measures, operational definitions
- Understanding Variation

Future Training- Year 2

- Deming's system of profound knowledge in depth.
- Heavy focus on understanding variation in systems & processes as well as in health/medical care in general.
- Common & special cause as evidenced on control charts
- Implementing the BTS model
- The business case for quality.
- Patient Safety & Chronic Care
- Leading change & dealing with resistance.
- Team development
- Coaching executives & team leaders
- IT & data systems
- Managing a portfolio of projects
- Reliability Science
- Intro to other quality methods: Lean, Six Sigma, etc.
- Change Management

Availability

- Project resource needs will determine coordinator assignments
- Initial work could include:
 - Recruiting /Building Will
 - Support implementation of data collection
 - Assist sites to develop process maps of current system
 - Assist sites to set 90 day goals and plan tests of change
 - Participate in project team meetings